

## CORRECTION & SUBMISSION POLICY

This policy is Fact Crescendo (www.factcrescendo.com) Correction & Submission Policy and it sets out:

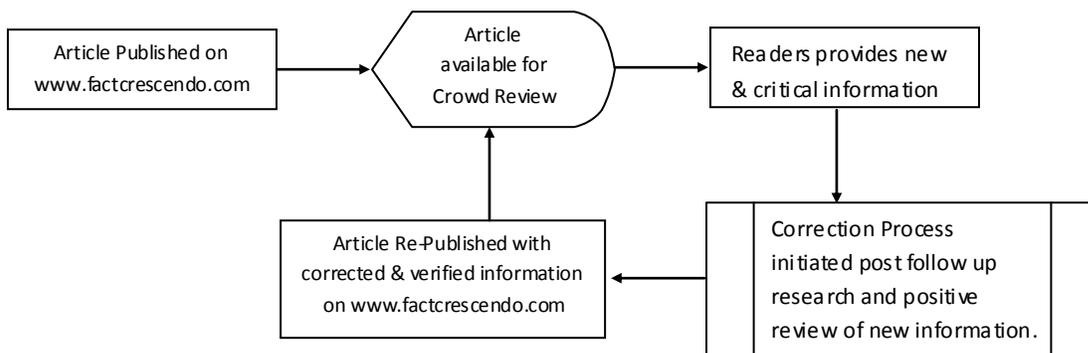
- Details of the process of submitting your response or information regarding any article posted on our website;
- Information about how we use your review or information provided by you;
- Information about rules of submission

Please read this policy carefully to understand our views and practices regarding our correction process.

### Correction & Clarification

Nearly all of our articles offer a link for readers to give their feedback or provide comments on any article published by us. You can alternatively use our contact page or email us at [info@factcrescendo.com](mailto:info@factcrescendo.com) to send us a message regarding any article we publish.

### Our Process:



*Note: The correction process and article re-publishing process normally should take maximum of **10 days** as per our SOP's but at times due to unforeseeable and uncontrollable circumstances our response time might increase.*

We invite you to submit your views, suggestions, reviews, videos, photos, articles, and comments in certain areas of our website. It is our hope that you'll take the opportunity to contribute and share your original view & content with us.

In order to keep our website informative and interesting for all of our users, we ask that you follow the rules outlined below.

We endeavour to be promptly responsive in correcting errors in material published on our website. When we run a correction or clarification, our goal is to tell readers, as clearly and quickly as possible, what was wrong and what is correct. Anyone should be able to understand how and why a mistake has been corrected.

While updating an article we strive to use a correction or clarification notice to inform readers whenever we correct a significant mistake.

Corrections which are substantively correcting an article, photo caption, headline, graphic, video or other material, we would strive to promptly publish a correction explaining the quantum of change.

When our journalism is factually correct but the language we used to explain those facts is not as clear or detailed as it should be, the language should be rewritten and a clarification added to the story. A clarification can also be used to note that we initially failed to seek a comment or response that has since been added to the story or that new reporting has shifted our account of an event.

We do not attribute blame to individual reporters or editors (e.g. “because of a reporting error” or “because of an editing error”). But we may note that an error was the result of a production problem or because incorrect information came to us from a trusted source.

### Complaints

In case of complaints on any article by readers, they can submit their complaints or views through these 4 channels:

- 1) Comment Form
- 2) Contact Us Form
- 3) Submit for Fact Check Page
- 4) Email us at [info@factcrescendo.com](mailto:info@factcrescendo.com)

Once we receive a complaint, our Complaint process is similar to Correction process.

We review your complaint and if found factual, appropriate & correct we initiate the change or remove the content as requested by the reader.

In case of any non-factual, incorrect or non-appropriate complaint we respond back to the submitter of complaint on the email id provided, explaining our reasons for not doing a change or non-removal of content.

Please allow minimum 7 days for an email response, even though we endeavour to respond as quickly as possible to our readers.

Disclaimer:

We are not responsible for verifying email id of the reader/comment submitter.

We are not responsible in case our response is delayed and/or not received by the reader/comment submitter due technological issue's or even common human errors, which are not within our control.

Rules

By submitting content, you are consenting to these rules:

1. You agree not to submit inappropriate content. Inappropriate content includes any content that:

- i) infringes upon or violates the copyrights, trademarks or other intellectual property rights of any person
- ii) is a duplicate or repost of something you've already posted on the site
- iii) is libelous or defamatory
- iv) is predatory, hateful, or intended to intimidate or harass, or contains derogatory name-calling
- v) degrades others on the basis of gender, race, class, ethnicity, national origin, religion, sexual orientation, disability, or other classification
- vi) violates a person's right to privacy
- vii) violates any local, state, national, or international law
- viii) contains or advocates illegal or violent acts
- ix) contains advertising
- x) contains a solicitation of any kind
- xi) is obscene, pornographic, sexually explicit, or vulgar
- xii) misrepresents your identity or affiliation
- xiii) impersonates others
- xiv) is in poor taste or is otherwise objectionable

2. You agree that you are fully responsible for the content that you submit. You will promptly remove any content that you have posted should you discover that it violates these rules or that it is otherwise inappropriate. You will indemnify The

Fact Crescendo and its affiliates and their subsidiaries, and its and their directors, officers, managers, employees, shareholders, agents, and licensors, from and against losses, expenses, damages, and costs, including reasonable attorneys' fees, resulting from any claim brought by any third party relating to content you have posted.

3. You understand and agree that we are not responsible for any user submitted content. You further understand that we have the right, but not the obligation, to monitor submissions and we may remove content that we deem inappropriate for any reason whatsoever without consent. We further reserve the right, in our sole discretion, to remove a user's privilege to post content on our site. We may reject or remove any comment at any time, with or without notice to you.

4. You certify that you are at least 18 years of age. If you are under the age of 18, please do not submit any content to us.

5. You certify that you have the permission of others who have contributed to or are featured in any content that you submit. If there are any individuals under the age of 18 in any photos, video, or other content that you submit, you must obtain the permission of each such individual's parent or legal guardian prior to submitting the content.

6. You have read our various policies and agree to abide by our Privacy Policy and other applicable policies.

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*Note: In case of any clarification or questions regarding our Correction & Submission Policy, you can contact us by email on [info@factcrescendo.com](mailto:info@factcrescendo.com)*

*Fact Crescendo (www.factcrescendo.com) is an independent digital journalism initiative and is a part of Crescendo Transcription Private Limited (CTPL) (<https://crescendotranscriptions.com/>), a private limited company registered in India.*

*Fact Crescendo (www.factcrescendo.com) is an independent digital news platform and has a separate dedicated team solely working for fact checking news/claims.*